



18 August 2011

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Ms Helen Orchard
Hon. Secretary
Koolewong and Point Clare
Tascott Progress Association Inc.
PO Box 193
WOY WOY NSW 2256

RECEIVED
24 AUG 2011

Dear Ms Orchard

**COMMUTER CAR PARK PROGRAM
WOY WOY COMMUTER CAR PARK - PEDESTRIAN ACCESS**

Thank you for communicating your members' concerns regarding the Woy Woy commuter car park to Deepwater Plaza Centre Management on 10 August 2011, who in turn forwarded your correspondence to Transport Construction Authority (TCA). I understand that you were subsequently contacted by our Public Affairs Manager, Katie Brennan, who discussed the issues you had raised.

As you are aware, the Woy Woy commuter car park was opened in April 2011. The project involved constructing three additional storeys above part of an existing shopping centre car park which was then connected to an existing multi-storey council commuter car park. The project provided 309 additional commuter parking spaces, lighting, CCTV surveillance and lifts.

As part of the project, 17 disabled spaces for commuters were constructed. In order to ensure disabled commuters could gain direct access to the pedestrian walkway to the station, the 17 new disabled spaces were located on the ground floor and first floor of the Council car park next to the lift.

TCA has investigated the safety concerns that you have raised on behalf of your members and as a result, I can confirm that TCA will install signage to direct pedestrians to both the lift to access the walkway on level 1A and also to a dedicated safe pedestrian access route located approximately 30 metres south of in the car park which forms part of a public access linking Deepwater Plaza to Blackwall Road (adjacent to Westpac bank and the police station). Australia Post is located next to the police station.

There remains no pedestrian access through the vehicular car park exit near the disabled spaces.

I can also advise that in order to manage vehicles exiting the car park at the north east corner of the car park, "Give Way" markings at car exits both at the bottom of the exit ramp from level 1A and also out of the ground floor will be installed to ensure vehicles exit safely and are aware of surrounding traffic.

TCA understands that additional disabled parking is available throughout the Woy Woy CBD. For more information, please contact Gosford City Council.

If you have any further questions or concerns please do hesitate to contact TCA through the Project Information Line on 1800 684 490; email mail@tca.nsw.gov.au; or visit the website at www.tca.nsw.gov.au.

Yours sincerely

John Templeman
Executive Program Director | Commuter Car Park Program

CC: Katie Brennan